



General Student Satisfaction Survey Report: Spring 2021

This report presents a snapshot of key data derived from items in the General Student Satisfaction (GSS) survey. This GSS was administered during spring semester 2021. The general objective of the GSS is to gather student perceptions related to several components of their educational experience as well as experiences with academic support and services at the University of South Alabama (USA).



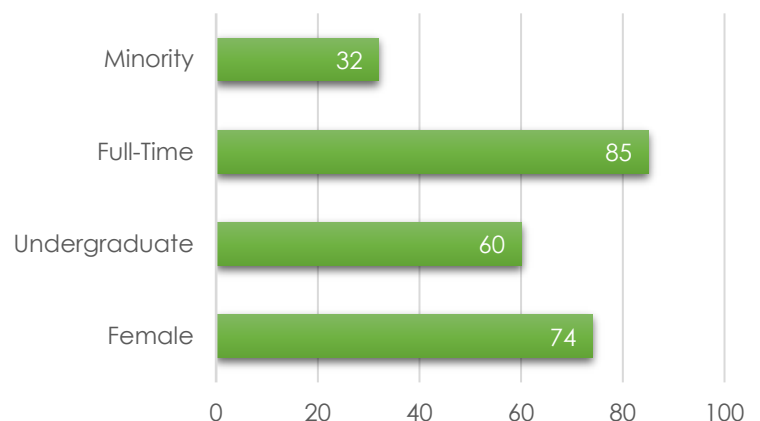
Survey Launch:

The GSS is conducted electronically and includes Likert scale, multiple choice, and open-ended questions. Data collection for the GSS occurred February 28, 2021 to March 28, 2021. Students were invited to participate in the GSS via email. Reminder emails were sent to non-respondent students every three days until the close of the survey. The GSS is conducted electronically and data collection for the GSS occurred February 28, 2021 to March 28, 2021.

Sampling Method:

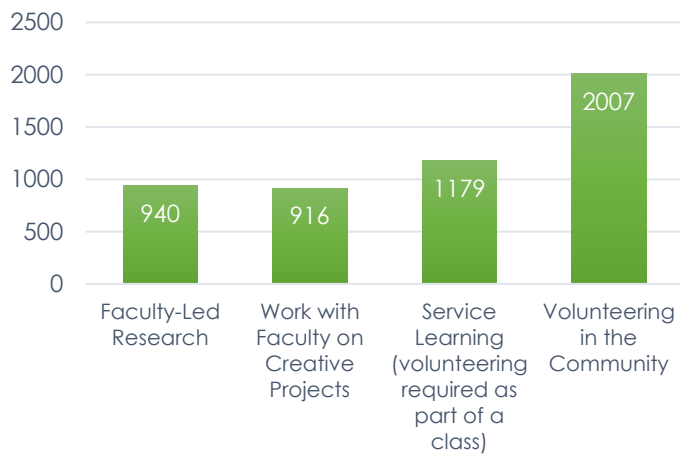
A total of 12,860 students were invited to complete the GSS. Exactly 3,800 students responded to the survey, yielding a response rate of **30%**. Key respondent demographics are provided below.

Respondent Demographics (%)

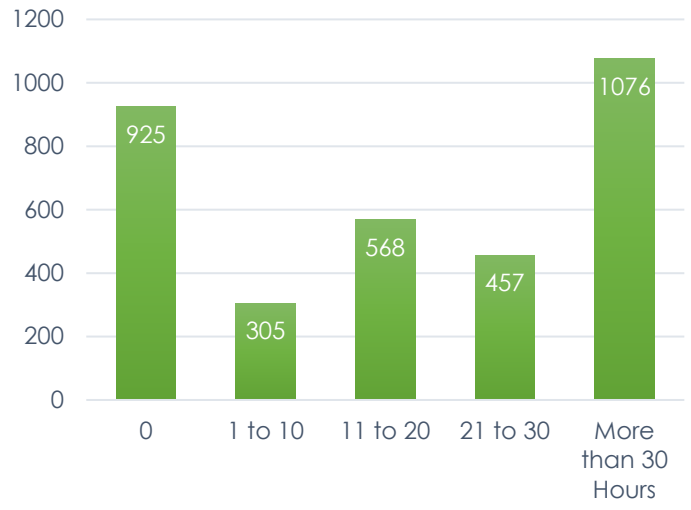


Student Activities

Respondent Has or Plans to Participate in:

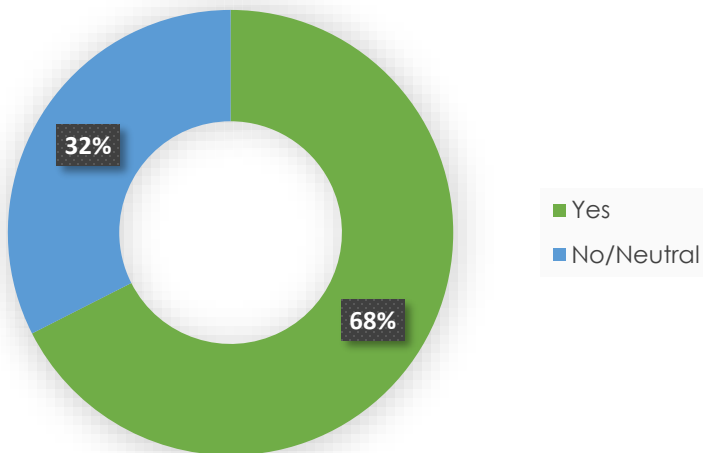


Hours Worked for Pay:

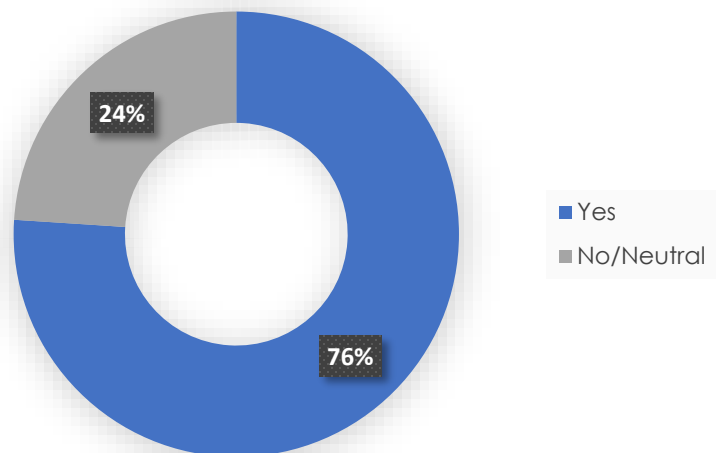


College Experience

Nearly 68% of respondents report, to some extent, their college experience has taught them how to handle adversity and failure.

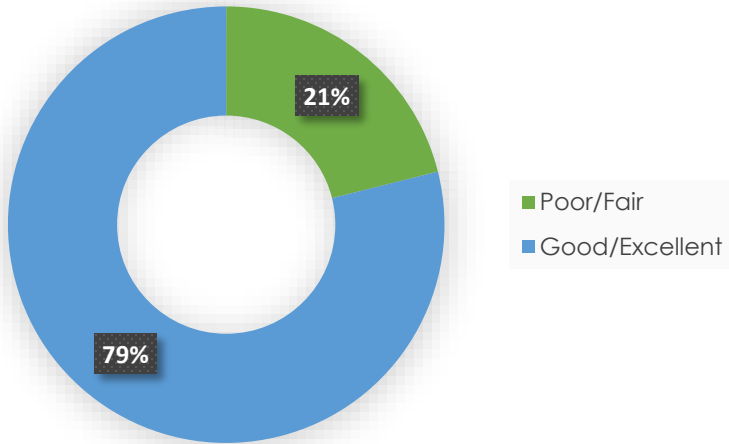


At least 76% of respondents report, college has changed their life in positive ways.



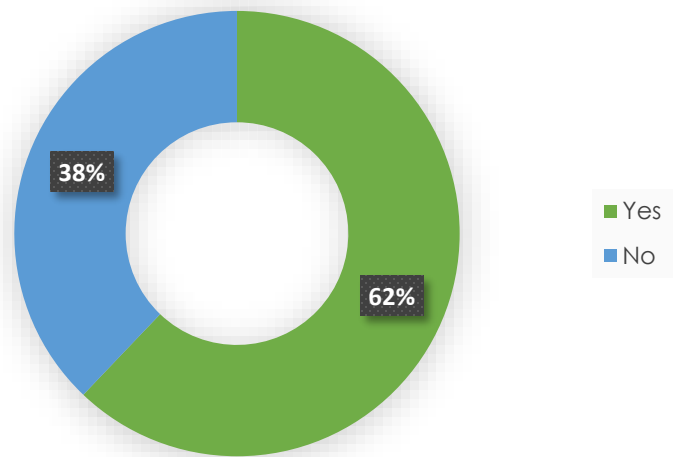
In-Person Courses

79% of respondents reported positive experiences with in-person courses.



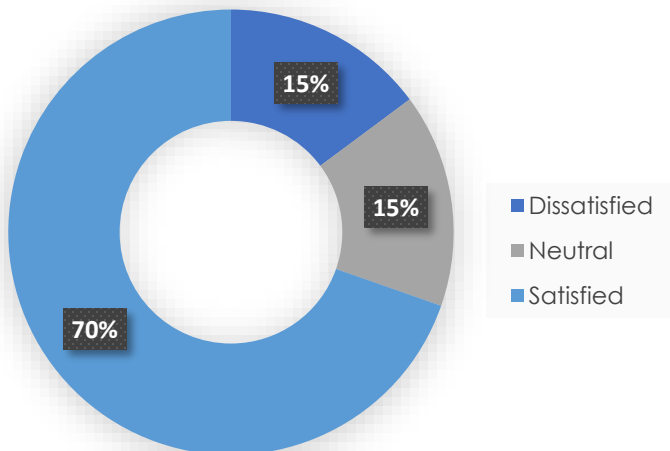
Online Courses

62% reported that they would take more online classes if they were available.



Academic Advising

70% of respondents said they were satisfied with the quality of academic.



Overall Experiences

75% of respondents had a positive view on their overall educational experience.

